



Coordination between multiple departments has produced information for the support for students who have been (or may be) activated to support COVID-19 operations. Below you will find the appropriate resources and contacts for military students and faculty/staff/academic advisors.

For military students who have been activated:

Students called to active military service for COVID-19 support should consider the following, as it may affect enrollment and/or military-related benefits at Texas A&M University. ALL students in this situation should make contact with their academic dean's office to alert their college of their absence due to active military service and to discuss their academic options. If you cannot contact your Dean, academic department or advisor, please email Eddie Morales (Office for Student Success) at advising@tamu.edu.

- Students anticipating shorter periods of absence related to active military service and wanting to return and resume classes upon completing military service should do the following:
 - Provide copy of official orders for excused absence consideration to their academic dean's office.
 - Make contact with professors to discuss making up work missed due to authorized absences.
 - Contact your academic advisor to discuss enrollment and whether any scheduling adjustments may be needed due to authorized absences.
 - Contact the Veteran Services Office (VSO) by email at veterans@tamu.edu for any concerns or questions about military educational benefits (GI Bill or Hazlewood).
 - Contact Major Johnson (TAMU Army ROTC) jjohnson@corps.tamu.edu or Don Freeman (VRSC, Assistant Director) donaldf@vpsa.tamu.edu to discuss issues related to obtaining official orders.
 - Connect with Veteran Resource & Support Center (VRSC) by email at aggievets@tamu.edu for any other assistance required.

- Students who cannot complete classes this semester due to an absence related to active military service, are highly encouraged to take the following actions as soon as possible:
 - Review "[Withdrawal Process to Accommodate Texas A&M Students Called to Active Military Service](#)" to view the two enrollment options. A copy of official orders will be required.
 - Discuss both options with academic advisor/deans office.
 - Determine which option is best for individual circumstances and submit completed form with orders to academic dean's office for consideration.
 - Discuss implications of any financial aid or military-related benefits with the Veterans Services Office (VSO) in Scholarships & Financial Aid by emailing veterans@tamu.edu.
 - Notify the Military Admissions Office in the VRSC of your decision by email at militaryadmissions@tamu.edu."

For Faculty, Staff and Academic Advisors Working with an Activated Military Student:

The following outlines pertinent information that may be useful for colleges, departments and advisors to assist in supporting these students as they confront challenges in meeting both academic and military service requirements.

It is important to remember that the status (and ability to remain enrolled) of activated students may be very different depending on individual circumstances (i.e., type of orders, service branch, different military educational benefits, family considerations, etc.). The contacts listed at the bottom of this document are available to help academic colleges/departments and advisors work through the potentially confusing individual parameters to facilitate student support.

Due to the emergency nature of this relief effort, some students may not receive official orders prior to activation. These orders are required to provide academic and financial accommodations by our campus offices. If you require assistance in verification of orders or if you have a student who needs assistance in obtaining orders, please contact Major Johnson in the Army ROTC at jjohnson@corps.tamu.edu or Don Freeman in the VRSC at donaldf@vpsa.tamu.edu.

The VRSC (in collaboration with other offices) will maintain a list of activated students. AOC/GOC members and academic colleges/departments can obtain an updated list at any time by contacting Don Freeman in the VRSC at donaldf@vpsa.tamu.edu. NOTE – While every effort is being made to ensure accuracy, these lists may be incomplete as they are based on timely and accurate self-reporting by individual students.

Here is a list of the contacts where you can obtain specific information about questions pertaining to:

- **Military Educational Benefits (GI Bill & Hazlewood), Scholarships & Financial Aid issues** - Contact Jeremy Tanner in the Veteran Services Office at jtanner@tamu.edu
- **Enrollment and/or Military Withdrawals** – Contact Melanie Monroe in the Office of the Registrar at monroe24@tamu.edu
- **Student Absence notifications and information** – Contact Angela Winkler in Student Assistance Services at AngelaW@studentlife.tamu.edu
- **Information pertaining to cadets or cadet issues** – Contact Colonel Byron Stebbins in the Office of the Commandant at bstebbins@corps.tamu.edu
- **Student Billing issues** – Contact LeeAnn Pickett in Student Business Services at lip2005@tamu.edu
- **Military orders (obtaining or verification)** – Contact Major Johnson in the Army ROTC at jjohnson@corps.tamu.edu or Don Freeman in the VRSC at donaldf@vpsa.tamu.edu
- **Military Admissions or readmissions** for military students – Contact Karen Cambronero in Military Admissions at militaryadmissions@tamu.edu
- **Graduate student advising questions** – Contact Rachel Krolczyk at rkrolczyk@tamu.edu
- **Undergraduate Advising or Student Success questions** or information – Contact Eddie Morales (Office for Student Success) at advising@tamu.edu
- **Texas A&M Galveston student questions** – Contact Paula Morris at morrisp@tamug.edu
- **Veterans Administration questions** – Contact Jimmy Rogers in the TAMU Vet Success on Campus (VSOC) office at Jim.Rogers2@va.gov
- **Any other military student support** or if you don't know who to call – Contact Colonel Jerry Smith at gsmith@tamu.edu or Don Freeman at donaldf@vpsa.tamu.edu in the Veteran Resource & Support Center.